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METHODS TO ASSURE TRANSPORTATION

42 CFR 431.53

The Department assures that necessary transportation for recipients to and from providers will be provided through the following methods:

Emergency Ambulance

Emergency transportation is provided through the Emergency Ambulance Service. (See item 23.a of Attachment 3.1-A) when the recipient's physical condition prohibits use of other methods of transportation.

Non-Emergency Transportation

Services are provided through the Non-Emergency Transportation (NET) Program (See item 23.a. of Attachment 3.1-A). Methods used are:

Any appropriate means of transportation that can be secured without charge through volunteer organizations; public services such as fire and police ambulances; or by relatives. <-

If transportation is not available without charge, payment will be made for the least expensive means of transportation suitable to the recipient when exceptional travel is determined to be necessary and when pre-authorized. Other transportation services are provided through a broker system wherein a capitated payment for each Medicaid recipient residing within a region is made each month to a broker responsible for arranging the transportation.

Assistance in arranging necessary transportation will be given patients as needed by the Department or an authorized representative.

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